

## **CONTACT THE AUDIT COMMITTEE OR BOARD**

The Board of Directors has approved the creation of a “Compliance and Ethics Hotline,” which is a toll-free number you can call 24 hours a day, 365 days a year to communicate with the Audit Committee or outside (non-management) directors. The Hotline can also be used by employees, investors or others to speak anonymously, or in confidence, in connection with any perceived accounting or auditing irregularities, or other misconduct or wrongful behavior.

The toll-free hotline number in the United States (including Puerto Rico) and Canada is 800-826-6762 (English) and 800-297-8592 (Spanish). The toll-free international hotline number for use outside the United States and Canada is 800-714-4152. However, before dialing the international hotline, you must first dial a “Direct Access Line” based on your country. For complete, up-to-date information on AT&T’s in-country access codes for the Direct Access service, please visit <http://www.business.att.com/bt/access.jsp>.

Communications will be distributed to the Audit Committee, individual directors or compliance officer, as appropriate, depending on the facts and circumstances outlined in the communication.

### **Calling Instructions for “Direct Access” Lines**

To use Cantel Medical’s international hotline, you must first dial an AT&T access code that is specific to the country from which you are calling (see below access code listing). This code will connect you to an AT&T center in the United States. You will hear a musical tone and an AT&T branding statement: "(bing) AT&T." After hearing this tone, you should then dial the hotline number (800-714-4152), and AT&T will connect the call to Global Compliance, our hotline service company.

Following is a set of detailed dialing instructions for placing calls to our international hotline from outside the United States and Canada.

- Step 1: Place your call from a “land line” that allows international calls (not a mobile phone). Do whatever is necessary on the phone you are using to obtain an open line and dial tone for placing a local call.
- Step 2: Dial the AT&T Direct Access code for the country from which you are making the call (see below access code listing). Do not dial any prefixes or other digits.
- Step 3: You will hear a tone and a recorded voice saying, "AT&T." After you hear this tone, dial the 10-digit hotline number (800-714-4152). Do not dial any prefixes or other digits.
- Step 4: You will be connected with Global Compliance. You will hear a recorded greeting explaining the purpose of the hotline.

Step 5: A Global Compliance Communication Specialist will then answer your call, listen to/document your complaint and send a summary of the complaint on a confidential basis to Cantel Medical's compliance officer.

**International Direct Access Codes\***

<b><u>Country</u></b>	<b><u>Direct Code</u></b>
Belgium	0-800-100-10
China - Northern Region	108-888
China - Southern Region	108-11
Germany	0-800-2255-288
Japan (KDDI)	00 539-111
Japan (NTT)	0034-811-001
Japan (Softbank Telecom)	00-663-5111
Mexico	01-800-288-2872
Mexico (alternative)	001-800-462-4240
Mexico (Por Cobrar Spanish)	01-800-112-2020
Netherlands	0800-022-9111
Singapore (Sing Tel)	800-0111-111
Singapore (StarHub)	80-0001-0001
Taiwan	00-801-10-288-0

\* For other countries, please visit <http://www.business.att.com/bt/access.jsp>.